



Pet Information

Name of Companion: _____

Breed: _____

Age: _____ Male: _____ Neutered ? _____ Female: _____ Spayed? _____

How did you hear about Paw Printz Mobile Pet Styling: _____

Any known problems with grooming (i.e. biting, doesn't like feet being touched,etc.)

Any health concerns to be aware of? (i.e. seizures,blind,deaf,hot spots,moles,diabetes, etc.)

Owner's Name: _____

Address: _____ Zip: _____

Home Phone: _____ Cell: _____

Veterinary Clinic: _____

Policy Release Form

Our Policies: Paw Printz Mobiles Philosophy is to offer a stress-free grooming experience for your companion. Paw Printz Mobile pays special attention to older pets and pets with health issues . You , the pet, owner ,will advise us of any medical , Physical, or emotional issues including but not limited to allergies, sensitivities, pre-existing conditions such as surgeries, hip or joint issues , warts, moles, ear infections, skin problems, etc.

**The pet's safety and comfort is our top priority *Paw Printz Mobile Pet Styling will not perform any grooming procedure that causes pain or a level of stress that we think is excessive . This includes nail trimming in some situations . * We will do our best in trimming your pets nails . However , some pets get too stressed out with this procedure and we may decide not to continue with the trim. **

YOUR COMPANION MUST HAVE CURRENT PROOF OF RABIES.

Behavioral Issues (Please Let Us Know !) : It is extremely important for us to know about your companions behavioral issues ; both good and bad . ** We reserve the right to refuse service * We reserve the right to muzzle your pet for our own protection if we feel necessary . * You will be held liable for any bites that require medical treatment and for any property damage caused by your pet * Grooming services can be stopped mid-groom if necessary for the safety of the pet or groomer and you agree to pay the full groom price .*

Shave Down Waiver: As ethical groomers, Paw Printz Mobile Pet Styling reserves the right to refuse to de-matt a pet if it appears the pet cannot tolerate the de-matting process or that it cannot be done humanely. Therefore, you give Paw Printz Mobile Pet Styling authorization to shave your companions coat if deemed necessary for its own health and safety. De-matting and excessive undercoat removal will be charged EXTRA Fees in addition to regular grooming charges. There can be a variety of skin/coat care

problems that can occur after the shave down of a companion . These may include the following but are not limited to the loss of hair growth, itching , scratching, biting, Licking , shaking, twitching, spinning, rubbing, redness of the skin, etc.

CANCELLATIONS/NO CALLS: Paw Printz Mobile Pet Styling REQUIRES A 48 hour notice to cancel appointments to fill in the grooming slot and rearrange the grooming schedule. Leaving a voicemail is acceptable. You understand due to time and scheduling constraints; This policy will be strongly enforced. ** Failure to follow the 48-hour cancellation policy and having no call to Paw Printz Mobile Pet Styling will result in a charge of the full grooming price .* Giving advance notice gives Paw Printz Mobile Pet Styling the opportunity to fill the grooming slot and rearrange the schedule. Emergency cancellations will be considered on an individual basis. If booked for multiple pets and one or more pet will not be available the day of grooming appointment, Paw Printz Mobile must be notified at least 24 hours in advance to avoid being charged \$20 per pet not groomed.

PRICING: Pricing Varies For Each Pet and is determined by Breed, Size, Coat Condition, and the Temperament of your pet during grooming . ** Additional charges apply for De-shedding treatment, and Specialty treatments due to the additional time it involves. * An additional fee of \$25 will be charged for any returned checks .*

SATISFACTION: Bonny and Rob Our groomers will always work hard to ensure the best groom possible. However, keep in mind that your pet's Safety, Comfort and Health are a PRIORITY !

PICTURES: Paw Printz Mobile Pet Styling May take photos of your companions during and/or after grooming for advertising, promotional, and/or educational purposes to be used on the company website or other sites .

SIGNATURE REQUIRED FOR GROOMING SERVICES: I, The pet owner, understand and agree to the above terms for the grooming and maintenance of my pet(s) and in consideration of the grooming services of Paw Printz Mobile Pet Styling agree to hold harmless from damage, loss, or claims arising from any known or unknown pre-existing condition of my pet(s) . The terms, special services, or handling shall include but are not limited to veterinarian services in the event I am not available , I authorize Paw Printz Mobile Pet Styling to act as my agent in the event of an emergency veterinarian services, care-taking, and/or transportation is necessary and I agree to pay all cost. Any and all damages, loss, or claim shall include but not be limited to death, injury, or shock. Said pre-existing condition shall include but not to be limited to illness, previous injury, skin or coat conditions , medical conditions, advanced age, or nervousness.

I affirm that I am the rightful legal owner or guardian of the pet for which services are rendered . I have read and accept this policy for the groom today and for any and all future grooming appointments with Paw Printz Mobile Pet Styling .

Pet owner signature: _____ **Date:** _____

